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Strategic Plan 2021-2024

Introduction

The purpose of this Strategic Plan is to guide the RCD's high-level decisions for the next three years. Our approach with the Plan was not to identify every activity the RCD will carry out in service to our mission, but rather to identify the greatest opportunities to grow and improve how we deliver on that mission.

Development of this Plan was led by a Strategic Planning Committee (SPC) that included Board and staff members. This Committee solicited feedback at multiple steps in the process, including an initial survey of internal (Board & staff) and external (partners, general public) stakeholders. Based on the survey results, the SPC developed updates to our Vision and Mission statements, and identified four themes representing key opportunities for growth and improvement within the RCD. These themes included Programs & Offerings; External Engagement; Internal Mechanisms; and Individual & Team Support. We formed Theme Committees for each topic and charged them with developing a goal and actions strategies to advance each goal. The RCD also engaged with a professional facilitator to help us articulate our organizational values.

At the same time this Strategic Plan was being developed, the RCD engaged with a consulting firm to conduct an Information Technology Assessment and develop a Strategic Technology Plan. The RCD's Technology Committee (consisting of Board and staff) was the internal lead on this project, and numerous staff provided feedback through surveys and interviews during the information gathering phase of the project. The Strategic Technology Plan identifies numerous projects and initiatives, which are incorporated by reference in this plan (in Goal 3) and included as an Appendix.





Vision and Mission

Sonoma RCD sees a future where the natural resources of Sonoma County are abundant and available for the benefit of all people, agriculture, ecosystems and the economy.

Bridging the needs of the community and natural resources by empowering people through reliable expertise and action to strengthen the resilience of Sonoma County.

Our Values

The RCD's Board and staff identified the following values that we can use to guide our decisions and behavior. There is an aspirational aspect to these values: not just principles that we already embody, but also those where we have room to grow and are committed to doing so.

Adaptability: we respond to emerging needs, evaluate results, and continuously improve. This value is supported by the traits of resilience, resourcefulness, creativity, and innovation, and relies on the financial stability of the organization to be able to support quick pivots.

Collaborative relationship: we create value by building relationships with people and organizations, and by building bridges between people who might not otherwise connect. This value is supported by traits and actions such as community building, engagement, connection, partnership, synergy, teamwork, trustworthiness, consistency, dependability, responsibility, honesty, accountability, respect, and consideration.

Equity, diversity, and inclusion: using these as a lens for decision-making is essential to serving our entire community and creating a workplace that is inclusive of all people. These values are supported by traits and actions such as accountability, fairness, racial justice, inclusivity, diverse and representative staff, board, and communities served.

Service: we serve our community strategically, identifying what is most needed for the public good and focusing on how our strengths can be used to meet those needs. This value is supported by traits and actions such as helpfulness, useful support, community-oriented solutions, responsiveness, service to all, commitment, grit, drive, and dedication.

Quality of work: we deliver on our commitments with excellence and choose to take on work that is within our ability to do a good job. This value is supported by traits and actions such as performance, professionalism, knowledge, efficiency, growth and learning, continuous improvement, personal and professional development, and mentorship.

How We Work

The RCD uses a strategic filter to help us decide which issues to focus on and how to influence those issues. We examine current natural resource issues, and ask important questions including:

- What impact do we want to have? We examine what we want to achieve and how we can measure that impact.
- What do our constituents think? We conduct outreach to understand the needs and concerns of the public.
- Is there funding for this work? Because the RCD depends primarily on grants and contracts for our funding, we factor our agency partners' funding priorities into our strategic thinking.
- Does the RCD have capacity to do this work? The RCD's current staff capacity includes scientific, practical, engineering, educational, administrative and partnership development expertise. We look for projects that maximize our existing skillsets or come with funding to build new capacity.
- What partnerships or connections can we leverage? The RCD works with dozens of partners. We look for ways to engage the right partners to maximize natural resource impact and avoid duplication of efforts.

Programs and Services

We work under a programmatic umbrella called LandSmart®. The LandSmart Program is carried out through partnerships with landowners striving to achieve productive lands and thriving streams. It is a regional collaborative with Napa County, Gold Ridge, and Mendocino County RCDs. The purpose of this collaborative is to provide consistent services across a broad geography while being responsive to local needs, and to leverage the expertise of neighboring RCDs to provide services greater than those we could deliver alone. Our four program areas under the LandSmart umbrella are:

Planning & Assessment: LandSmart Plans assist landowners and managers in identifying and prioritizing management practices according to their individual needs, goals and timelines. The planning process balances the landowner's management goals with practices that preserve and enhance natural resources, delivering a plan that is both informative and actionable. Examples of LandSmart Plans include:

- Vineyard water quality plans that meet the requirements of water quality permits
- Forest management plans that meet the needs of cost share programs such as EQIP and CFIP
- Carbon farm plans identifying opportunities remove CO2 from the atmosphere while improving the farm's resilience to climate change

Other property-specific assessment services include:

- Vineyard irrigation system evaluations
- Groundwater well monitoring
- Technical assistance on a variety of natural resource topics

The RCD also conducts planning and assessment on a watershed scale, working with partners to develop watershed management plans, historical hydrology assessment, and streamflow studies.

Goals & Action Strategies

Goal 1: Advance solutions to address the most pressing natural resource concerns and further climate resiliency for Sonoma County.

Action Strategy	Timeline
 Evaluate current and future planning efforts to promote climate resilience. a) Expand on current planning offerings to include and promote climate adaptation and resilience strategies. b) Continue watershed scale data collection, partnership building and planning in watersheds where lack of information is a barrier to project development and implementation. 	Ongoing As additional needs are identified
 2. Explore potential partnerships for program development. a) Explore need to provide or complement existing partner services around stormwater management, flood control, groundwater recharge, and urban streambank restoration. b) Explore opportunities to partner with organizations to incorporate the health and well-being of underserved community members into our programming. 	FY 2021-2022 FY 2021-2022, and ongoing
 3. Implement LandSmart On-the-Ground programs that support natural resource and community health. a) Continue to implement existing LandSmart On-the-Ground programs expanding to include a focus on alternative streamflow enhancement, carbon farming, and forest management. b) Identify additional funding sources to implement management practices identified in planning documents for increased climate adaptation and resilience¹. c) Expand LandSmart On-the-Ground to more visible and/or public lands. 	Ongoing FY 2022-2023 FY 2022-2023

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¹ Climate adaptation and resilience strategies/practices include soil health improvement, carbon farming (land-based carbon sequestration), groundwater sustainability, water security, and forest management.

Action Strategy	Timeline
 4. Be of service to the community and partners by providing reliable technical expertise. a) Continue to serve as a technical resource for the community, both proactively and in response to natural disasters including fires, floods, and drought. Check in at least annually to evaluate and improve mechanisms for playing this role. b) Continue to provide technical assistance and support to partners and community members in achieving regulatory compliance. c) Continue focus on securing technical assistance funding that covers the entire district and all SRCD offerings. 	Ongoing Ongoing Ongoing

Goal -1 Expected Outcomes

- △ Planning and On-the-Ground programs become more closely integrated, leading to more implementation of planned practices.
- △ The RCD increases our impact on climate resilience and helping Sonoma County to meet 2030 carbon neutrality goal.
- $\Delta \qquad \mbox{Technical assistance services continue to improve in quality,} \\ \mbox{effectiveness, and efficiency.}$
- $\Delta \qquad \mbox{The RCD builds and strengthens partnerships to expand the impact} \\ \mbox{of our programs without reinventing the wheel.}$
- Δ \qquad Programs reach a more diverse cross-section of our community.



Goal 2: Promote a shared culture of conservation, respect, and reciprocity with all community members, which focuses on the interdependence of the community and the land.

Action Strategy	Timeline
1.Increase culture of inclusivity in RCD conservation program development and delivery. a) Provide program outreach materials in multiple languages	
representative of the community. b) Analyze current partnerships: tribes, NGOs, agencies; identify geographic scope of current partnerships and gaps in coverage. Include new community partners, assess community interests, needs,	Ongoing
 and assets. Use findings to inform current and future RCD programs and strategies. c) Identify and build relationships with land uses not historically served to protect soil, water and wildlife resources (ex: urban landscapes, 	Ongoing
equine facilities, community gardens, emerging agricultural crops, coastal waters).	Ongoing
d) Develop a marketing and communications plan to inform how we engage with our diverse communities, support Strategic Plan outcomes, and grow/diversify revenue.	Start: FY 2021-2022 Complete: FY 2022-2023
2. Build recognition as a trusted and key player in providing conservation services that address community needs. a) Design and begin distributing survey for people who have	
participated with RCD planning and on-the-ground projects to garner feedback to improve services long-term. b) Gather and catalog success stories to inform future reports,	FY 2021-2022
social media campaigns and marketing materials.	Annually
3.Create digital marketing collateral to inform our communities about natural resource conservation in novel ways.	
a) Prioritize video development and podcast participation to improve RCD visibility, share information, and highlight conservation project successes.	Ongoing
 b) Evaluate website and eNewsletter translation technology and implement ADA web compliance updates as needed. c) Continue to grow digital engagement. 	Evaluate: FY 2021-2022, Implement in subsequent yrs. Ongoing
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Action Strategy	Timeline
4. Improve RCD scope and impact with youth and community education and involvement.	
a) Increase integration of education program with other RCD programs.	Action Strategy Ongoing Ongoing
b) Expand youth education programming and youth volunteer/intern programs to inspire a diverse next generation of conservationists.	FY 2022-2023
c) Adjust youth curriculum to promote cultural relevancy and supportCalifornia State Standards at all grade levels served.	Ongoing
d) Evaluate expansion of adult and community education opportunities and explore utilization of partner volunteer staff for project implementation when appropriate.	FY 2022-2023
e) Increase visibility at partner and community events, including events the RCD has not traditionally attended. Explore providing one-on-one technical assistance as a walk-up service at events.	Ongoing

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Goal - 2 Expected Outcomes

- Δ RCD programs and messaging become more responsive and relevant to our community.
- Δ Informational resources are accessible to more people in our community.
- △ The RCD's messaging promotes not just our programs but also a shared ethic of conservation that inspires individual actions.
- △ Education programs grow the next generation of conservationists, representing the full demographics of our community.

Goal 3: Enhance the RCD's adaptive, technical, and operational capacities to effectively balance mission and financial health.

Action Strategy	Timeline
 1. Update policies and procedures. a) Fiscal Policies & Procedures (incl. Procurement & Operating Reserves) b) Record Retention Policy 	FY 2021-2022
 c) Data Sharing Policy d) Grants Policy e) Create a summary of staff administrative requirements as a resource for new and existing staff. 	FY 2021-2022 or FY 2022-2023 FY 2021-2022 FY 2022-2023 FY 2021-2022
2. Continue to maximize recovery of costs on grants.a) Develop a decision-making framework to evaluate applying for grants that do not permit full recovery of costs.	FY 2021-2022
3. Monitor and respond to opportunities for revenue diversification to enable the RCD to meet community needs. a) Evaluate RCD capacity required to pursue appropriate fee-for-service	
opportunities. b) Continue to monitor open calls from foundations and remain	Ongoing
responsive to foundation interest in the RCD's work. c) Establish an annual individual giving fundraising goal and evaluate	Ongoing
the return on investment for fundraising strategies.	Annually



Timeline
e to improve financial literacy among staff. Ongoing
e to improve structure and transparency around compensation. t a compensation survey and update the compensation h clear processes for promotions within the compensation FY 2021-2022
e prevailing wage compliance and other grant tion tasks, where applicable, under one position.
Continuity of Operations Plan for emergencies FY 2021-2022
t projects & initiatives identified in the RCD's Strategic lan (Appendix A to this Strategic Plan). Corebuild operating reserves
initiative interview in the red s strategie initiative initiative Appendix A to this Strategic Plan).

Goal 3 - Expected Outcomes

- Δ Financial understanding and transparency within the RCD are improved.
- Δ The RCD continues to grow its financial stability in service to its programs and mission.
- Δ Policies and procedures are clear and accurate, facilitating more efficient implementation.
- ∆ Technology systems are more reliable and secure, and technology is effectively used to support the RCD's operations and program delivery.

Goal 4: Promote resilience, professional growth, and a strong board-staff partnership at the RCD.

Action Strategy	Timeline
1.Strengthen the RCD's professional development (PD) offerings for staff and board.	
 a) Include training fees and expenses and staff time for PD in the annual budget and communicate what has been budgeted to staff. b) Develop clear information on how professional development 	Spring of each year (annual budget process)
requests are evaluated. c) Identify, prioritize, and deliver group trainings facilitated by	By end of 2021
professional consultants or organizations beneficial to all staff, board, or both (e.g., board financial training, cultural competency, DEI training, mental health awareness, conflict resolution training, wilderness first aid training). d) Encourage informal cross-training such as shadowing among staff	Identify during the Spring of each year (annual budget process); deliver trainings annually
and between board and staff to promote organizational information sharing and cohesion.	Ongoing
e) Expand Director onboarding to include increased written resources, mandatory training, and opportunities for mentorship from other board members.	New board manual completed by September 2021; mentorship program TBD
2. Thoughtfully evaluate staff capacity needs and increase	
 capacity where feasible a) Conduct an organizational capacity assessment to evaluate factors such as leadership, operations, and grant writing. b) Based on assessment adjust existing staff responsibilities, hire new 	FY 2021-2022
or temporary staff, and engage consultants accordingly to reduce over subscribing staff.	FY 2022-2023
3. Prioritize diversity, equity, and inclusion in staff recruitment.	
a) Identify and implement opportunities to eliminate bias in the RCD's hiring processes.	FY 2021-2022
b) Identify and utilize new channels for publicizing open positions to reach a more diverse pool of candidates.	FY 2021-2022 Ongoing

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Action Strategy	Timeline
 4. Build the RCD's "bench" of Associate Directors a) Recruit at least 2 new Associate Directors, focusing on recruiting individuals with key skills, connections, and demographics that reflect the community in order to strengthen the RCD's reach. b) Identify and utilize new channels for publicizing open positions to reach a more diverse pool of candidates. 	Over course of 3-year SP period Ongoing
 5. Strengthen connection and working relationships between board and staff. a) Include staff presentations on programmatic work at board meetings at least 4 times per year. b) Offer opportunities for group interaction between board and staff at least twice per year. c) Leverage Directors' skills and expertise, as needed and where appropriate, to support RCD operations and programs. 	Annually Annually Catalog Director skills & expertise annually

Goal 4 - Expected Outcomes

- Δ $\;$ Staff and Board understand the PD opportunities available to them and are empowered to engage
- Δ Staffing structure meets the needs of the organization and supports manageable staff workloads
- Δ Diversity of staff and Board is increased to better reflect the demographics of the District we serve
- Δ $\;$ The RCD is well-prepared for Director succession
- Δ Board and staff work together as a cohesive team, while maintaining the appropriate separation of responsibilities



Acknowledgement

We are grateful to the partners and community members who took the time to provide input during this strategic planning process. Our work truly is a team effort, extending beyond our Board and staff to our organizational partners, funders, participating students, teachers, and community members. And of course, our work would not be possible without the landowners and managers who invite us onto their property to work side by side in conservation.

RCD Board

Bruce Abelli-Amen, Chair | Technology Committee member John Nagle, Vice Chair | Strategic Planning Committee member Walt Ryan, Director Jennifer Kuszmar, Director | Theme Committee member Vickie Mulas, Director Ron Rolleri, Director Ariana Reguzzoni, Director | Strategic Planning and Theme Committee member Beth Bruzzone, Associate Director | Strategic Planning Committee member Dennis Murphy, Associate Director | Strategic Planning and Theme Committee member Delmar Friedrichsen, Emeritus Director Earle Cummings, Emeritus Director | Theme Committee member

RCD Staff

Valerie Quinto, Executive Director | Strategic Planning, Technology, & Theme Committee member Adrienne Pettit, Director of Finance | Theme Committee member Christine Kuehn, Education & Communications Manager | Strategic Planning and Theme Committee member Aaron Fairbrook, Program Manager | Theme Committee member Erica Mikesh, Partner Engineer | Strategic Planning and Theme Committee member Jessica Pollitz, Engineer | Themes Committee member Keith Abeles, Soil & Water Specialist Jason Wells, Forester | Theme Committee member Kevin Cullinen, Project Manager | Technology Committee member Kari Wester, Project Manager | Theme Committee member Anya Starovoytov, Project Manager | Theme Committee member Katie Robbins, Project Manager | Theme Committee member Shannon Drew, Program Assistant | Theme Committee member Jacob McDaniel, GrizzlyCorps Fellow Wendi Asuncion, Staff Accountant Kristopher Ballard, Office Assistant



